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## GENERAL TERMS AND CONDITIONS

### DEFINITIONS

As used in these terms and conditions the following expressions shall have the following meanings:

- The hotel is the Torarica hotel and Eco Resort Inn.

### RATES

1. All rates mentioned in this agreement are inclusive of breakfast, service charge and tax. The tax is included, but may be changed due to governmental amendment without prior notice.
2. All Rates are quoted in US Dollars.
3. In case government decision tax is introduced or changed in Suriname, it will be charged without mutual approval from your **company**.
4. The reservation is guaranteed under the following conditions: if we receive a letter of guarantee from the Company or credit card details of the guest. The room will be available until **22.00 hrs** upon the day of arrival;
5. For non-guaranteed reservations, we are allowed to cancel your reservation at **13.00 hrs** upon the day of arrival;
6. Cancellations up to 24 hours before arrival are free of charge, if the hotel receives a written cancellation. For cancellations within 1 working day before arrival or **no shows**, the hotel will send an invoice for the first night only. Cancellations by telephone must be reconfirmed with a confirmation number given by hotel Torarica or Eco Resort Inn.
7. Check in time is 17.00 hrs on day of arrival, check out time is 13.00 hrs on day of departure.

### TERMS OF PAYMENT

For voucher payment a filled out and signed credit application form is to be received by the hotel. When credibility is approved, your **company** will pay the invoice after voucher payment by the guest (please send an example of the voucher together with the contract).

Invoices need to be paid within one month after the date mentioned on the invoice. In case of disputable invoices, the client will inform the hotel about the details within 7 days. Under no circumstances a disputable invoice can be the cause of paying invoices later than one month, or non-payment. A payment is received considered the moment the full amount is posted on the bank account number of the hotel.

### OR

Your **company** sends the hotel a credit card authorization when making a reservation along with a copy of the credit card with a signature, a validity date and the security number. With this authorization your **company** allows the hotel to charge a prepayment on the credit card. In case it is not possible to charge the amount from the credit card, your **company** will be informed and the reservation will be cancelled by the hotel unless the prepayment is received by the hotel through any other method of payment.

In case the billing instructions differ from these general ones above, your **company** will confirm the different billing instructions by a signed fax message.

### TERMS OF PAYMENT

Transfers can be made to one of the following bank accounts.

#### De Surinaamse Bank:

€	: 04.49.377	Swiftcode	: SURBSRPA
\$	: 04.36.755	Swiftcode	: SURBSRPA

**RBTT Suriname:**

€ : 001-283162-4                      Swiftcode : RBTTSRPA  
\$ : 001-280460-5                      Swiftcode : RBTTSRPA

**RBTT Curacao:**

Kaya Flamboyen 1  
Willemstad, Curacao  
\$ : 54.12.471                              Swiftcode : RBTTANCU

**ABN-AMRO the Netherlands:**

Houtplein 47, 2000 MB, Haarlem  
€ : 56.09.18.437                      Swiftcode : ABNANL2A  
\$ : 48.47.77.882                      Swiftcode : ABNANL2A

Charges associated with bank transfers are for the account of your **company**.

Please inform your clients that the hotels accept valid Master Card, American Express, Diners Club, Visa Card and all Traveler cheques.

**CHILD POLICY**

- Per two adults in one room a child from 0 up to 11 years old stays free of charge. The maximum number of children per room is two (2), when sharing with parents and room size permit.
- For every additional child an extra room is needed. With a maximum of two children the single rate for the room type will be applicable.
- A baby cot is free of charge.